



## Junior Behaviour Guidance

South Suffolk Leisure (SSL) believe that all of our junior users have a right to be valued, respected and safe. For this to happen we must offer clear guidance of acceptable behaviour and the actions that we will take should behaviour become unacceptable.

We ask that the parents and guardians respect and support our junior behaviour policy to ensure acceptable behaviour is maintained whether your child is having a swim, attending a lesson or activity session or enjoying the soft play centre.

If you have any concerns relating to the safeguarding of a child, please follow the guidance of our safeguarding policy and report your concerns to [leigh.alston@ssleisure.co.uk](mailto:leigh.alston@ssleisure.co.uk)

### Our Aim

To proactively address unacceptable behaviour in all areas of junior activity throughout our centres.

### Examples of Unacceptable Behaviour

- Failure to comply with pool rules and play centre rules of play
- Consistent disruptive behaviour in during group activity
- Bullying or fighting
- Refusing to comply with reasonable requests
- Playing unsuitably rough games
- Use of unacceptable language

All staff are trained to ensure behaviour guidelines are followed and to positively intervene when not.

### The 'Strike' system will operate during all activities and sessions

|                 |                               |   |
|-----------------|-------------------------------|---|
| <b>Strike 1</b> | <b>Unacceptable Behaviour</b> | Unacceptable behaviour identified and juniors advised what is unacceptable about their actions.             |
| <b>Strike 2</b> | <b>Repeat</b>                 | Clarification of unacceptable behaviour and child asked to take a two minute time out                       |
| <b>Strike 3</b> | <b>Repeat</b>                 | Child returned to parent, unacceptable behaviour explained and excluded from activity for rest of sessions. |

If a child physical assaults another person the child will be immediately removed from the session. A parent meeting will be held with a member of the senior management team to establish if the child will be readmitted to any centre activities or excluded.

**Incident 1** A record will be made of the incident and held on file for a period of six months.

**Incident 2** The parent of guardian of the child will be asked to attend a meeting with a member of the senior management team to discuss how to address the issues identified as causing concern.

**Incident 3** The child may be excluded from this session for a period of six months. (no refunds will be offered on courses or activities booked)

# Junior Behaviour Guidance

## **It is expected from the children that:**

- You follow SSL's behaviour policy.
- You treat all SSL staff and fellow users with due respect.
- You listen to what your Teacher/Instructor is telling you to ensure your safety in lessons.
- You do not use inappropriate or abusive language.
- Bullying, harassment, discrimination or physical violence will not be tolerated.
- You will not play unsuitably rough games.
- You use the equipment provided in the appropriate manner.

## **It is expected from the parent/guardians that:**

- You keep us informed of any updated medical details or individual needs that you feel we should know about to support your child further in lessons/activity sessions.
- You help your child/children understand the code of conduct and support SSL's behaviour policy.
- For swimming lessons you ensure your child arrives wearing their swim hat as this clearly identifies your child's ability and forms an important safety feature within our swimming lessons.
- You show appreciation and support your child in lessons/activity sessions.
- You arrive and collect your child punctually to and from lessons/activity sessions.
- You treat all other spectators with respect.
- You support our safeguarding policy and DO NOT change your children in public areas. THIS IS STRICTLY PROHIBITED.
- In pool areas you wear blue cover shoes around wet areas to help with standards of hygiene and cleanliness.
- You ensure no inappropriate or abusive language is used at the Centre. This includes verbal abuse or direct physical threats towards our staff or other customers.
- If you have an issue or if you wish to speak with the Teacher/Swim School Co-ordinator/Instructor please leave a request at reception or alternatively speak to the Duty Manager.

## **It is expected from the Teacher/Instructor that:**

- All activities comply with health and safety.
- We aim to start and finish lessons on time.
- We inform parents of any concerns relating to their child.
- We are happy to discuss or provide feedback on pupil progress, if requested by a parent/guardian.
- (Parents - to request this information please leave a message at reception for the Swim School staff and you will be contacted within seven days)
- We adhere to the SSL Safeguarding/Supervision of Children policy.
- We treat all pupils with respect and follow the guidelines in the behaviour policy.
- We ensure that all teaching programmes are appropriate for the age, ability of an individual pupil. We follow the recommended outcomes within the National Teaching plan for swimming.
- We treat all information of a personal nature about an individual pupil as confidential. Indicators are used on registers and the confidential information is held in a secure place.
- SSL staff are committed themselves to tackling all forms of discrimination and to strive to become inclusive of all those who want to participate in swimming irrespective of their race, gender, age, sexual orientation and faith and ability.